



Datacenter Services

Managed Services Datasheet

Description of Services

INFRASTRUCTURE SERVICES

The day to day routine maintenance and support of the physical equipment housed in the Datacenter. This includes, power, servers, storage, networking and security equipment.

VIRTUAL INFRASTRUCTURE SERVICES

The virtual management, operating environment, network and storage required to support the business applications.

JOINT OPERATIONS COMMAND CENTER

A central command center is evaluating all elements of the modern datacenter. Its purpose is to ensure holistic, proactive and reactive incident management. The central team that interface with 3rd parties and end customers to maintain the desired uptime goals.

SECURITY OPERATIONS CENTER

A centralized operations center collecting pertinent systems, applications and device logs. In the pursuit of vulnerability prevention and rapid remediation of known and targeted threats.

NETWORK OPERATIONS CENTER

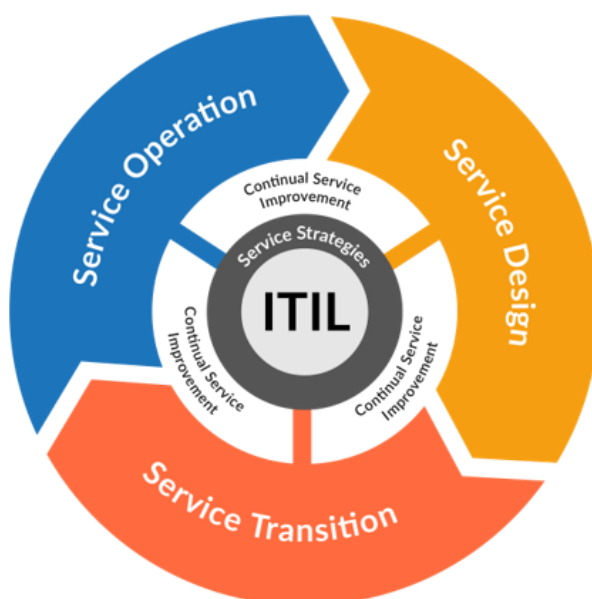
A centralized operation center collecting heartbeat and networking traffic information. In pursuit of uptime maintenance and rapid remediation and fail over where possible.

FIREWALL HOSTING AND MANGEMENT

Perimeter security is an ever-changing domain and aligning to a domain expert will help reduce the risk of a breach. iSquared can provide this service at your office location, a shared Datacenter or in one of our own Datacenters.

“The modern datacenter is the nerve center for all business operations enabled by IT”

Jonathan Allmayer
Head of Sales and Marketing





Our Managed Services DNA is ITIL Alignment to Business Operations

The goal of the agreement is to ensure that a level of IT service is provided for all current IT services, and that future services are delivered to agreed and achievable targets.

Summary of Service

INFRASTRUCTURE

Summary of Services

- Physical and Remote Maintenance of 3rd Party Infrastructure
- Warranty and Maintenance Asset Management
- Break Fix and 3rd Party Management Services
- Architectural Design and Turn-Key Implementation Projects

Strategic Infrastructure Partners

- Dell Technologies
- Huawei Networking and Power Systems
- Fortinet

VIRTUAL INFRASTRUCTURE

Summary of Services

- Virtual Infrastructure Maintenance of 3rd Party Infrastructure
- Software Maintenance Asset Management
- Bugs, error and Vulnerability Remediation Services
- Architectural Design and Turn-Key Implementation Projects

Strategic Virtual Infrastructure Partners

- VMware
- Microsoft
- Dell Technologies
- F-Secure
- Veeam

SECURITY OPERATIONS

Summary of Services

- Active Security Monitoring of key IP based Services and Assets
- Detect and Respond to Breaches
- Network Breach Support
- Help desk and 3rd Party Management

Strategic Network Partners

- PowerMonitor
- F-Secure
- Mimecast
- Microsoft
- Fortinet

NETWORK OPERATIONS

Summary of Services

- Active Monitoring of key Network Services and Assets
- Detect and Respond to Outages
- Security Breach Support
- Help desk and 3rd Party Management

Strategic Network Partners

- PowerMonitor
- Huawei
- Dell Technologies
- F-Secure

FIREWALL MANAGEMENT

Summary of Services

- Managed perimeter security for your extended network
- Firewall and internal vulnerability scanning technologies
- Continuous optimization of the firewalls so that they operate effectively
- Update and Vulnerability Management,
- Whitelisting, Blacklisting and other authorized access management
- Ability to integrate Software Defined Networking

Strategic Network Partners

- Fortinet
- F-Secure

*“Partner with Partners that Specialize
in a mutually beneficial way”*